

The City of Nanaimo Council adopted amendments to the Waterworks, Sanitary Sewer, and Municipal Waste Collection bylaws on December 18, 2023. The Waterworks amended bylaw incorporates changes from feedback received from Nanaimo residents following the 2022 Utility Rate Review.

2024 Annual Rate Increase

6% Water



4% Sewer



3.2% Garbage



Rates available online at
www.nanaimo.ca/GoTo/UserRates

WHAT'S NEW?

- The Rate Structure for Single Family Residential customers has been changed to include residential properties with up to 4 living units.
- The Rate Structure for Multi-Family customers has changed to include properties with 5 or more residential units.
- Full steps per residential dwelling (i.e. 2 units gets double the daily consumption per step).
Example: Duplex (2 living units) Step 1: 0 - 220 gpd Step 2: 221 - 440 gpd Step 3: 441 - 660 gpd 661 + gpd
- Properties with a shared meter will now share the cost of the base rate or meter service charge.

To learn more contact us or visit www.nanaimo.ca/goto/UserRates

SINGLE FAMILY RESIDENTIAL CUSTOMERS - Up to 4 units

These include single family homes, single family homes with suites/carriage houses, duplexes, triplexes and fourplexes.

WATER

Daily Rate	Consumption - per dwelling unit
Base Rate (water meters up to 25mm Meter Size) <i>98% of properties have a 19mm or 25mm</i> or Meter Service Charge (water meter of 38mm meter size or larger)	Step 1: 0 -110 gpd Step 2: 111 - 220 gpd Step 3: 221 - 330 gpd Step 4: 331+ gpd gpd = gallon per day

SEWER

Daily rate per living unit

GARBAGE

Daily rate per living unit

MULTI-FAMILY RESIDENTIAL – 5+ UNITS

WATER

Daily Rate	Consumption
Meter Service Charge (based on the size of the water meter)	Per gallon for each gallon consumed

SEWER

Daily rate per living unit

NON RESIDENTIAL*

WATER

Daily Rate	Consumption
Meter Service Charge (based on the size of the water meter)	Per gallon for each gallon consumed

SEWER

Daily rate per property plus sewer consumption per each gallon of water consumed

*The rate structure for Non-Residential customers has not changed.