

REBATE APPLICATION FORM



Toilet Replacement Rebate Program 2025

To Qualify:

- Installation address must be in the City of Nanaimo and be connected to the City of Nanaimo's sewer or water system.
- The old toilet must be using 13 litres or more per flush, and be replaced with a CSA-approved new low-flow model.
- Applicant must provide receipts for disposal of old toilet and purchase of new toilet dated after December 31, 2024.
- Application is signed by an owner of the property.

Lifetime maximum of 2 rebates per residential unit.

Not sure if toilet rebates have already been claimed on the property? Contact us at ToiletRebate@nanaimo.ca.

Applicant Information:

Name _____

Address _____

Postal Code _____

Phone _____

Email _____

Single-flush low-flow toilet Number being installed _____

Dual-flush low-flow toilet Number being installed _____

CSA-Approved Toilet Installation Information:

Toilet manufacturer /brand _____

Toilet name/model _____

Address of installation _____

Purchase date _____

Installed by:

Plumber (plumbers are required to install toilets in apartment buildings)

Self (homeowners can install their own toilets)

Please note that you will not qualify for rebate if the following section is not fully complete:

I am connected to the City of Nanaimo sewer or water system (Note: properties that fall within jurisdiction of the Regional District of Nanaimo (RDN) are not eligible for our program)

I have ENCLOSED the following with my application:

a copy of a CSA-approved toilet(s) sales receipt dated after December 31, 2024 (required)

a receipt from the Nanaimo Regional Landfill located at 1105 Cedar Road or other recycling/disposal location (required)

I declare that I have removed a 13-litre (or larger) per flush toilet and installed a maximum 4.8-litre toilet in my building (toilets with a dual-flush cycle of 4.1 litres or less and 6.0 litres are equivalent to a 4.8-litre single-flush toilet). I read and understood the terms of the program and understand that the City of Nanaimo is not responsible for the installation or functioning of the toilets. The Municipality reserves the right to inspect or verify that toilets have been installed. Any qualified rebate may be subject to onsite inspection, verification or follow up contact by the Municipality.

Signature _____

Date _____

• **Documentation provided as part of your application will not be returned.** We recommend that you make a copy of your completed application form and receipts for your own records.

• **If you qualify for the rebate, a credit will be applied to your City user rate account; in the case of a strata without a user rate account, the credit will be applied to your tax account.**

Where do I send my completed Application Form?

Applications may be dropped off or mailed to:

Toilet Rebate Program
City of Nanaimo
Planning & Development
411 Dunsmuir Street
Nanaimo BC V9R 0E4

Or emailed to: ToiletRebate@nanaimo.ca

Thinking of replacing a toilet?

If you qualify, the City of Nanaimo will give you a **\$75 rebate** towards the cost of an approved maximum 4.8-litre toilet or a dual-flush toilet when you replace a 13-litre or larger flush toilet.



The \$75 rebate is offered in the form of a credit on your City user rate or tax account. See inside for details.

City of Nanaimo's Toilet Rebate Program

Save your money by saving water with City of Nanaimo's Toilet Replacement Program!

Many older residential buildings are equipped with toilets that require 13 litres or larger per flush. New high-efficiency toilets require only 4.8 litres per flush (toilets with a dual-flush cycle of 4.1 litres or less and 6.0 litres also qualify). By switching, you could use up to one third less water! That could save more than 200 litres per day, or 80,000 litres per year.

The City of Nanaimo is offering a lifetime maximum of two (2) rebates per single family dwelling or two (2) per apartment. Note that this does not apply to suites in single family dwellings.

Why is the Municipality promoting this program?

This is an opportunity for the Municipality to significantly reduce both water consumption and sewage stream. Not only is this better for the environment, but it costs money to treat the water coming in and out of your house. Using less water per flush will both conserve our valuable resource and save us all money in the long run.

Am I eligible for the rebate?

This offer only applies to properties located within the **City of Nanaimo** that are connected to the City's sewer or water system. **There is a lifetime limit of two toilet rebates per residential unit.** Not sure if all rebates have been claimed already by you or a previous owner? Contact us at ToiletRebate@nanaimo.ca.

Does my old toilet qualify for the replacement program?

Your toilet qualifies if it's flushing capacity is 13 litres or greater. The toilet flush volume is usually printed on the inside of the tank, on the tank label, on the back of the bowl, or on the flush valve.

I am eligible, what is the next step?

1. Complete the application form on the other side of this brochure.
2. Provide a **purchase receipt** for the low-flow toilet(s). We require the **manufacturer's name and model number** to verify that the units meet the CAN/CSA B-45 standard.
3. Provide a **disposal receipt** from the Nanaimo Regional Landfill or another recycling/disposal service. Please ensure that you request a receipt specific to the **number of toilets** being recycled.
4. Submit the application form and receipts in person or by mail to 411 Dunsmuir Street, or by email to ToiletRebate@nanaimo.ca.

The City of Nanaimo will verify whether your property qualifies for a rebate. If successful, a rebate of \$75 per toilet (up to two toilets) will be applied to your City user rate account. Submission of an application does not guarantee a rebate. Applications are processed on a first-come, first-served basis, while funds are available.

How do I choose a good low-flow toilet?

Please do your own research on finding a recommended low-flow toilet. There are many websites and retailers where you can gather information. Please do not make a selection based on price only. In most instances, you do get what you pay for.

Who can install the new toilet?

In the case of bathroom renovations, toilets may be installed by the homeowner, however, a licensed plumber is required for all other plumbing installations. Toilet replacements do not require a plumbing permit. Low-flow toilets install like any other toilet, just follow the manufacturer's instructions.

The City of Nanaimo thanks you for your participation!

**City of Nanaimo
Planning & Development
411 Dunsmuir Street
Nanaimo BC V9R 0E4
(p) 250-755-4429 (f) 250-755-4452
ToiletRebate@nanaimo.ca
www.nanaimo.ca**