



MEMORANDUM *of* UNDERSTANDING
**Homeless Encampment Action Response Teams/
Homeless Encampment Action Response & Temporary Housing
HEART/HEARTH**

1.0 Partners

Between:

The Ministry of Housing (The Ministry)

And

City of Nanaimo (The Local Government)

2.0 Preamble

Homelessness in British Columbia is a pressing issue affected by housing, affordability, and the toxic drug crisis. The Province of BC introduced *Belonging in BC*: a collaborative plan to prevent and reduce homelessness in spring 2023. *Belonging in BC* involves coordination among multiple Ministries, all levels of government, Indigenous partners, communities, and organizations, as well as people with lived experience. *Belonging in BC* focuses on immediate and long-term actions emphasizing a housing first model with person-centered approaches.

Collaboration with local and Indigenous partners is critical to prioritizing cultural supports and the health and safety of individuals to receive rapid integrated services. This is key to helping people stabilize and better access shelter and housing options. To do this, *Belonging in BC* includes actions to address homelessness and encampments such as the Homelessness Encampment Action Response Teams/Housing (HEART/HEARTH)

3.0 Homelessness Encampment Action Response Teams/Housing (HEART/HEARTH)

Homeless Encampment Actions Response Teams (HEART): This is a regionally based, multidisciplinary outreach model, coordinated by BC Housing, that brings together Ministry partners, local government representation (e.g. bylaw, engineering), law enforcement representation, Health Authorities, non-profit, and Indigenous peoples to quickly assess the needs of people sheltering in encampments and to provide rapid access to supports and services people need to exit homelessness; successes of community-based models include rapid rehousing, family reunification, and reduction in police interactions.

Homeless Encampment Action Response Temporary Housing (HEARTH): This is a new fund administered via BC Housing, to provide for emergency housing, shelter options, and immediate coordinated supports to assist people in encampments or sheltering in public spaces to come inside, and access temporary or permanent housing options.

4.0 Purpose

This MOU has been developed to recognize the partners' shared purpose of supporting people in encampments and unsheltered individuals through a commitment to implement HEART and HEARTH, a coordinated approach

to resolution of encampments that prevents entrenchment, improves health and safety, preserves dignity for homeless encampment residents, respects the need for culturally appropriate services for Indigenous peoples, and considers the needs of the surrounding community.

The objectives of the MOU are to:

- Clarify the roles of the key partners leading the implementation of HEART and HEARTH – Ministry of Housing, BC Housing, and the City of Nanaimo
- Confirm the shared commitment to work collaboratively within respective areas of jurisdiction to reduce or eliminate the conditions which give rise to encampments, including through the creation of shelters, temporary and/or permanent housing.
- Confirm the shared commitment to work collaboratively within respective areas of jurisdiction to provide unhoused people with access to health, sanitation including washrooms and shower facilities, food, cultural, and social support services.
- Confirm the shared commitment to uphold person-centered, dignified, and culturally safe responses, by engaging and collaborating with Indigenous partners.
- Confirm the shared commitment to engagement and collaboration with community partners, and to engage with persons with lived experiences of homelessness.
- Confirm the shared commitment to preserving and enhancing the safety, security, and well-being of all members of the Nanaimo community.
- Recognize the role of the Province of BC in providing support for housing, healthcare including mental health and addictions care, and the corresponding role of local governments, including the City of Nanaimo, in supporting the fulfillment of that mandate.

5.0 Partner Commitments

The Ministry's role will include:

- Partnering with the City of Nanaimo to plan, coordinate and provide:
 - Outreach services to individuals experiencing homelessness;
 - Data and information collection;
 - Shelter and housing development;
 - Transition planning; and
 - Temporary supports for people in encampments.

- Improve access to a range of supports through cross-Ministry coordination, including health, sanitation, income, harm reduction, fire safety, as well as social and cultural supports.

- Through BC Housing, provide unhoused people with access to health and sanitation services, including washrooms and shower facilities; food and drinking water; cultural and social support services; and services to promote safety and security.

- Through BC Housing, provide oversight and support in the development of shelter spaces, temporary and permanent housing options.

- Through BC Housing, lead operational planning and supports for temporary support services, transitions from encampments to temporary or permanent housing through coordinated access, selection of operators, and as a partner in other service coordination.

- Working with the health authorities to provide health supports to residents in temporary or permanent housing.

- Engage with local Indigenous communities to understand their perspectives, needs, and desired role in addressing homelessness and encampments in Nanaimo by:

 - Providing information and seeking Indigenous worldviews;

 - Facilitating the provision of culturally safe services and cultural supports, including providing for roles in both HEART and HEARTH specific to Indigenous peoples;

 - Providing support for responses led by Indigenous partners; and

 - Assisting Indigenous communities in coordinating supports for community members that are homeless or in encampments, including resources for people to return to their home communities if that is their self-determined goal.

 - Recognize the role of the City of Nanaimo to identify priorities and make decisions pertaining to sheltering locations, community safety and protection of public and private property, in collaboration with the Province and partners

The City of Nanaimo will:

- Identify appropriate and feasible land/space for HEARTH shelter and/or temporary and permanent housing, and work with the Province and BC Housing to expedite land use decisions necessary for rapid provision of shelter and housing.

- Facilitate maintenance of land designated for temporary sheltering, including garbage bin pick up and water utility connections.

- Support the work of the Ministry and BC Housing to provide unhoused people with access to health services; sanitation services, including washrooms and shower facilities; food and drinking water; cultural and social support services; and services to promote safety and security.

- Participate in HEART, including supporting connections and participation of bylaw and law enforcement and fire services, and sharing information with the Ministry, BC Housing and, when appropriate, local partners, regarding planned or considered enforcement actions pertaining to encampments.

- Work with the Province, BC Housing and other partners to align local approaches with the Provincial approach that resolution of encampments is best achieved through provision of housing, supports, and services that meet people's needs.

- Continue to work with local Indigenous communities, partners, and organizations to understand their perspectives and needs related to homelessness and housing.

- Ensure ongoing engagement and collaboration with community partners and engagement with persons with lived experiences of homelessness.

All Partners will:

- Engage with Indigenous organizations to develop culturally safe and supportive practices and responses and facilitate access to cultural services and supports for unhoused Indigenous peoples.

- Work with community organizations to leverage existing strengths and structures, including existing supportive housing operations in Nanaimo.

- Recognize that the health and safety of people experiencing homelessness is enhanced through providing and maintaining access to healthcare and life-saving services.

6.0 Partner Commitments in Public Communication

All partners will strive to coordinate communications on actions relating to encampments and homelessness, including supported relocation efforts.

7.0 Partner Roles in Preventing and Responding to Future Encampments

Ministry:

- To implement a Provincial Encampment Response Framework in communities that outlines the Provincial process, approach, jurisdictional context and learnings; as well as a toolkit for local governments and communities to utilize in encampment responses – developed in partnership across governments and with Indigenous and community partners.

· To lead cross-ministry and coordinated responses to homeless encampments on crown and other lands through the rapid provision of outreach and increased access to supports.

· The Ministry, along with BC Housing, will continue to work to develop a robust and diverse housing ecosystem with supports to prevent homelessness that will enable shelters to be a bridge to supportive housing and ensure people in temporary supportive housing through HEARTH have permanent housing options available to them.

· Continue to implement the commitments of Belonging in BC, including working across ministries to ensure provincial actions and initiatives to address and prevent homelessness are coordinated and integrated.

Local Government:

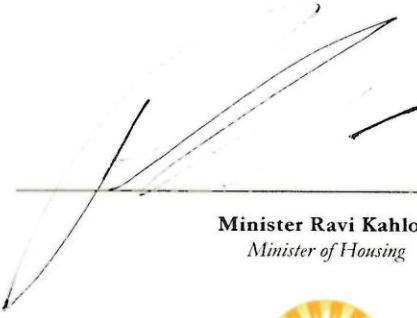
· To support the work of the Ministry, through BC Housing, to continue to work to create diverse housing options, including identifying available land and buildings for housing and shelter and to expedite land use decisions necessary to rapidly respond to housing need.

· To prioritize the approval of temporary and permanent supportive housing and shelters.

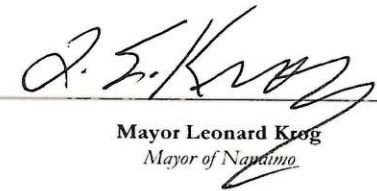
· To work with BC Housing to identify and consider municipal levers, such as tax exemptions, zoning, and bylaws, to expedite social housing units and affordable housing in alignment with BC Housing's funding programs and the community's housing needs

8.0 No Legal Obligations

This MOU is not legally binding and places no legal obligations on the Ministry or the Local Government.



Minister Ravi Kahlon
Minister of Housing



Mayor Leonard Krog
Mayor of Nanaimo

