



## Emergency



### Shelters

#### CEDAR WOMAN HOUSE

Phone 250-591-5580 or 250-268-4922

Hours 24/7

Services Cedar Woman has 10 beds and offers 24/7 staffed, safe transition housing for women and their dependent children who have experienced or who are at risk of violence, on a short term basis. Cedar Woman House is designed around Indigenous values, and programming. Services are available to women and children of any cultural background.

Email [cwh@xpey.ca](mailto:cwh@xpey.ca)

Website [www.cedarwomanhouse.org](http://www.cedarwomanhouse.org)

#### HAVEN SOCIETY TRANSITION HOUSE

Phone 250-756-2452

Hours 24/7

Services The Transition House provides temporary shelter and support for women and children who have experienced violence and are seeking safety. The House and the Crisis Line are available 24/7. Services include individual and group support and referral to community resources. All programs and services are confidential and available at no cost.

Email [haven@havensociety.com](mailto:haven@havensociety.com)

Website [www.vicrisis.ca](http://www.vicrisis.ca)

Social 

#### ISLAND CRISIS CARE SOCIETY SAMARITAN PLACE



Phone 250-753-1474

Address [702 Nicol Street](#)

Hours 24/7

Services Shelter space available for 14 women, plus an additional 5 overflow spaces in extreme weather conditions. Residents will have wraparound support services including meals, laundry services and access to mental health and wellness.

Bus Route #7, #70, #78

Social  

#### FRIENDSHIP LELUM - ABORIGINAL YOUTH SAFE HOUSE

Phone 250-753-8266

Services Friendship Lelum provides short-term shelter for youth aged 12- 18 years who are experiencing stressful experiences and have been identified as “at-risk”. Our staff works to promote a safe, secure, stable and nurturing environment for the youth who stay with us. We provide counselling, advocacy, referrals and support.

Website [www.tillicumlelum.ca](http://www.tillicumlelum.ca)

#### SOBERING AND ASSESSMENT CENTRE


Phone 250-824-3333

Address [126 Halburton Street](#)

Hours 24/7

Services 8 beds for people under significant influence to rest, be monitored, and connect to other health and social services. Clients can walk-in and typically stay for less than 24 hours.

Bus Route #7

 **Shelters**

**RISEBRIDGE TEMPORARY WINTER SHELTER**

Phone 250-268-8428  
Address [520 Prideaux Street](#)  
Hours 7 days a week 7 pm- 9 am  
Services Has 24 emergency shelter beds for men and women. Shelter services are provided from October 21, 2024 to April 30, 2025.  
Bus Route #5, #6


**THE SALVATION ARMY NEW HOPE CENTRE**

Phone 250-714-1142  
Address [19 Nicol Street](#)  
Hours 24/7  
Services New Hope Centre offers 24 beds for emergency shelter (first come first serve basis) and 10 beds for transitional housing. Three meals, showers, laundry, and support services are available to residents. Meals: Breakfast and Dinner meals are distributed through community partners at various locations.  
Website [www.salvationist.ca](http://www.salvationist.ca)  
Bus Route #1, #5, #6, #7, #20, #20A, #25, #30, #40, #50, #70  
Social  

**ST. PETER'S COLD WEATHER SHELTER**

Phone 1-778-269-3212  
Address [301 Machleary Street](#)  
Hours 7 days a week 8 pm- 7:30 am  
Services Has 40 shelter beds for men and women. Shelter services are provided November- March 31. Guests are asked to enter from the back laneway.  
Bus Route #25, #40

**UNITARIAN SHELTER**

Phone 250-754-3720  
Address [595 Townsite Road](#)  
Hours 7 days a week 5 pm- 7:30 am  
Services Has 27 emergency shelter beds for men and women. To check bed availability, please call 250-754-3720 or arrive after 5 pm. You can email [shelter@ufon.ca](mailto:shelter@ufon.ca)  
Website [www.ufon.ca](http://www.ufon.ca)  
Email [shelteroutreach@ufon.ca](mailto:shelteroutreach@ufon.ca)  
Bus Route #1  
Social 



***Check out what the City is doing to address homelessness.***