

2023



# Annual Report

## *Highlights*

for the fiscal year ended  
December 31, 2023



City of Nanaimo  
British Columbia, Canada



Government Finance Officers Association

# Award for Outstanding Achievement in Popular Annual Financial Reporting

Presented to

**City of Nanaimo  
British Columbia**

For its Annual Financial Report  
For the Fiscal Year Ended

December 31, 2022

*Christopher P. Merrill*

Executive Director/CEO

Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the City of Nanaimo for its Popular Annual Financial Report for the fiscal year ended December 31, 2022. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA to determine its eligibility for another Award.

Photos in this report were taken by:  
Sean Fenzl, Rachel Kirk, Sabrina Patrice, Mike Thompson,  
Doug Wortley and City of Nanaimo staff.

**City of Nanaimo, British Columbia, Canada  
ANNUAL MUNICIPAL REPORT  
for the year ending December 31, 2023**

**Auditors: KPMG LLP  
Bank: Scotiabank**

**Prepared by:**  
The Finance Department with support from  
the Communications division as well as  
management and staff of the City of Nanaimo.

**We respectfully acknowledge that the  
city boundary lies within the Traditional  
Territory of Snuneymuxw First Nation.**



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The 2023 Annual Municipal Report Highlights provides an executive summary of the City of Nanaimo's 2023 Annual Municipal Report, which is located on the City's website at [www.nanaimo.ca/goto/annualreport](http://www.nanaimo.ca/goto/annualreport).

The highlights document contains an overview of statistics, accomplishments for 2023 in relation to Council's Strategic Plan priorities, financial charts and graphs, as well as the Statement of Operations and Statement of Financial Position which forms part of the City's financial statements.

The financial statements were prepared in accordance with Canadian public sector accounting standards and audited in accordance with Canadian generally accepted auditing standards.



# Who We Are



*The true equation that makes up our community is simply this:  
stunning setting + enriching amenities + vibrant economy + welcoming  
people = an incredible island lifestyle.*

The City of Nanaimo is situated on the Traditional Territory of the Snuneymuxw First Nation. Nanaimo - the Heart of the Island, north of the Malahat - is a transportation hub connecting people and goods through its busy port, ferry terminals (Departure Bay, Duke Point and Nanaimo Port Authority), all-weather airport, and helicopter and seaplane services linking Nanaimo with the rest of the world. Since Nanaimo incorporated in 1874, we've been a coal town, a timber town, a mill town and a tourist destination. Today, our leading sectors are in health care, technology and construction.

Nanaimo's early development patterns were centred on the harbour and downtown with the current City boundaries being established only in 1975 through amalgamation with a number of surrounding improvement districts.

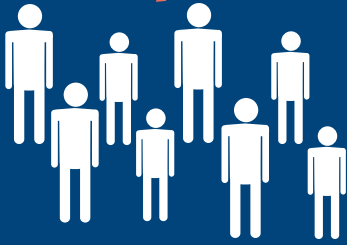
Recent growth patterns have refocused development within the City's existing urban growth boundary resulting in higher levels of infill throughout the City. Today, Nanaimo is the fifth largest city in BC with an estimated population of over 100,000.

Our community boasts over 100 parks, an extensive

trail system, public beaches, picnic areas and several recreational facilities. Along with vast recreation opportunities, we have a variety of art galleries and museums, a world-class symphony and, in a typical year, host a number of community events and festivals, including the world famous bathtub races during the Marine Festival.



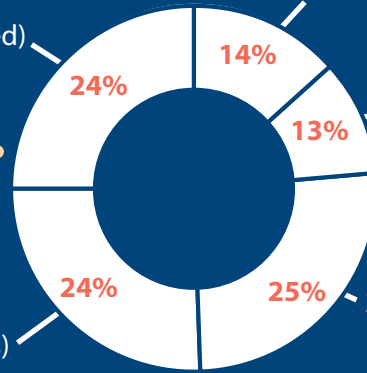
**107,865**



People call Nanaimo home

65+ (Retired)

0-14 (Children)



45-64 (Later Working Years)



Total # of households



Average household size



Rent



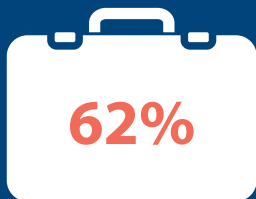
Own



Average household income: \$99,320  
Median household income: \$81,606



Average assessed value (residential property)



In labour force

**6,457**



Licensed businesses operate in our community

Sources: 2021 Statistics Canada Census of Population, City of Nanaimo Finance Department, 2024 State of the Nanaimo Economy Report



# Nanaimo's Youth Poet Laureate

## Renewal

in the reflection of the dam  
between webs of moss and attachment  
I see my Nan's face staring back at me  
commenting on the red of my nail polish  
singing that old song  
I see it in the jokes I tell my teenagers  
the words we pick apart each day  
she springs from the corner of the classroom  
helping me bloom  
watering my life with her wisdom  
she always loved this time of year  
when the flowers began to show their softest parts  
so while I feel the ache of missing her  
in all of mine  
it's not regret that that shines through my windowsill  
its something that feels like hope  
something that feels like renewal

*Submitted by Paige Pierce  
Youth Poet Laureate of City of Nanaimo*



Paige Pierce is an author, pre-service teacher, and university student from Campbell River, BC. Paige moved to Nanaimo two years ago to study at Vancouver Island University, where she is currently pursuing a Bachelor of Education degree. Her dream is to be an English and Social Studies teacher in high schools, where she can share her passion for reading and writing with future generations of students and foster creativity and community in her classrooms.

Throughout her life, Paige has maintained a dedicated and ever-evolving love of literature, spending most of her free time surrounded by books of all genres. In 2018, at the age of 15, Paige self-published her first book: a collection of poetry titled *Coloured Ink*. Paige continued writing throughout her adolescence and early adulthood, and has now published seven books of poetry, including several Amazon best-sellers.

Her work features discussions on love, growing up, death and grieving, body image, friendship, travel, and feminism, and can be found online anywhere that sells books.

When she is not writing, Paige can often be found at the beach, in cafés, or spending time with her friends and family.

We would like to thank Paige for contributing her piece, *Renewal*, to the 2023 Annual Report Highlights.



## A Message from Mayor Leonard Krog

Nanaimo, like many communities across North America, faced its share of economic challenges this past year. Inflation, higher borrowing costs, and limited economic growth prospects presented obstacles that tested our resilience. Despite these challenges, our population continues to grow steadily, with projections indicating nearly 108,000 residents in 2023. This growth reaffirms that Nanaimo remains an attractive choice to live, work, and raise a family.

Our community experienced a renewal of sorts as 2023 marked a return to our new normal following the COVID-19 global pandemic. It was a year where the new fast ferry, Hullo, offered an exciting new travel option between Vancouver Island and the Lower Mainland. This addition complements our continued BC Ferries service, making it easier than ever for residents and visitors to connect with the broader region.

We celebrated the opening of the new Courtyard Marriott hotel, with the Snuneymuxw First Nation as the majority owner. This new establishment not only provides additional accommodations for our visitors but also stands as a testament to the strength and collaboration within our community.

Our infrastructure saw significant updates, including enhancements to Terminal Avenue and Commercial Street, which are vital corridors in our city. We have also embarked on the initial stages of new developments on Wallace, Prideaux and Nicol streets, just to name a few, reflecting our commitment to affordable housing, urban growth and renewal.

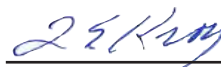
Nanaimo remains a fast-growing city, a trend evidenced by the high number of building permits issued in 2023. This growth is a clear sign of our city's attractiveness and the confidence that investors and new residents have in our future.

Also in 2023, we began construction on the Harewood Centennial Park artificial turf fields, a project that underscores our dedication to enhancing recreational facilities and promoting sports tourism across our region. These fields will complement our many state-of-the-art venues for both local athletes and visiting teams, fostering a vibrant sports community.

Our commitment to youth development has been bolstered by the \$1.8 million funding received for the Nanaimo Youth Resiliency Strategy. By collaborating with organizations such as the Boys and Girls Club Vancouver Island, Big Brothers Big Sisters, Kw'umut Lelum Child and Family Services, and School District #68, we aim to build a stronger, more supportive environment for our young people.

While we celebrate these advancements, we also acknowledge the challenges posed by rising interest, living and food costs, which impact our community. Rest assured, we are working diligently to support our residents and ensure that Nanaimo remains a place where everyone can thrive.

These highlights represent just a fraction of our achievements this year. As we look forward to 2024, we remain dedicated to fostering a dynamic, inclusive, and prosperous community. Thank you for your continued support and for being an integral part of Nanaimo's vibrant future.



Leonard Krog  
Mayor, City of Nanaimo





# Nanaimo City Council

(l-r) Councillor Hilary Eastmure, Councillor Ben Geselbracht, Councillor Janice Perrino, Councillor Ian Thorpe, Mayor Leonard Krog, Councillor Erin Hemmens, Councillor Paul Manly, Councillor Tyler Brown, Councillor Sheryl Armstrong

City Council is responsible for local government leadership and decision-making. Their responsibilities include establishing and implementing the priorities of the City of Nanaimo as well as overseeing the overall administration of civic business.

The Mayor and Councillors also serve on many committees, boards and advisory groups where they provide strategic input and direction on City initiatives, set budget priorities and advise on regional issues.

Councillors serve on various boards including:

- Regional District of Nanaimo (RDN) Board
- Vancouver Island Regional Library Board
- Nanaimo Port Authority/City Liaison Committee
- Snuneymuxw First Nation Liaison Committee Protocol Agreement Working Group (PAWG)
- Municipal Insurance Association of BC (MIABC)
- Coastal Communities Social Procurement Initiative

Council’s Boards and Committees include:

- Advisory Committee on Accessibility and Inclusiveness
- Design Advisory Panel
- Environment Committee
- Finance and Audit Committee (all members of Council)
- Governance and Priorities Committee (all members of Council)
- Mayor’s Leaders’ Table
- Nanaimo Systems Planning Organization Society
- Nanaimo Prosperity Corporation (non-voting member)
- Special District 68 Sports Field and Recreation Committee

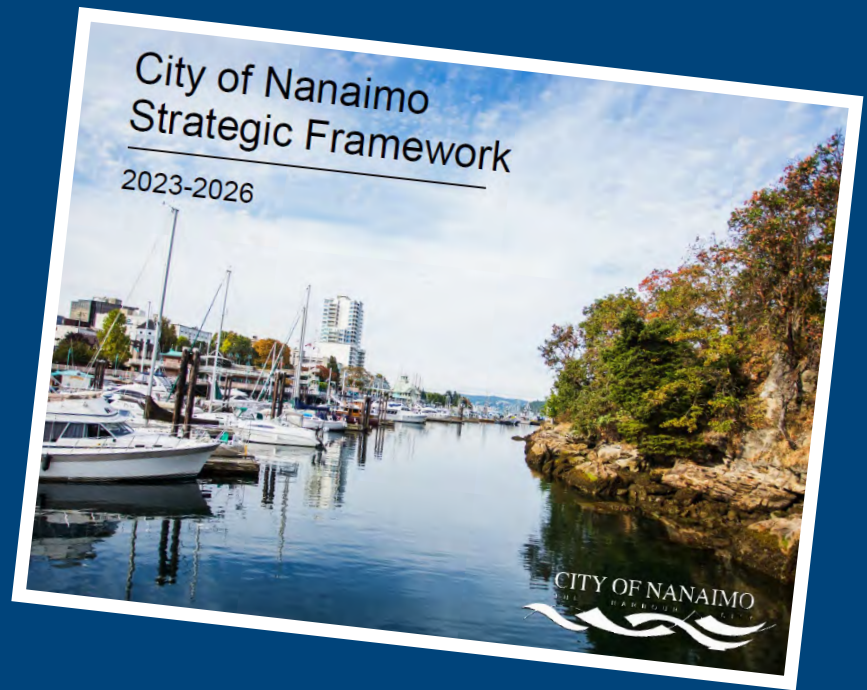
Declarations of disqualified Council Members:

No members of Council were disqualified in 2023.





# Strategic Priorities



The 2023-2026 Council Strategic Framework was endorsed by Council at the June 5, 2023 Council meeting. The Framework reflects six key focus areas that will serve to guide Council's decision-making in the years ahead:

- Implementing City Plan Action Plans and Key City Management Plans: Develop Action Plans that will help guide Council's setting & implementation of City Plan over the term and into the future.
- Social, Health and Public Safety Challenges: Continue to implement the Downtown Safety Action Plan and support the Nanaimo Systems Planning Organization while continuing to advocate to senior levels of government for support.
- Maintaining and Growing Current Services: Ensure that the City continues to plan for, maintain and grow its services while ensuring we are fiscally responsible to our community's evolving needs.
- Capital Projects: Recognize the capital projects, both large and small, that will contribute to service and quality of life improvements across the City and commit to working to plan and resource future key capital projects.
- Communicating with the Community: Commit to communication that is based on the principles of transparency, accountability and accessibility, understanding the importance of engaging with our community and stakeholders and ensuring we are responsive to their needs and concerns.
- Governance and Corporate Excellence: Ensure that good governance and corporate excellence continue to be foundational to our work, allowing the City to provide excellent service delivery and innovative, expeditious information-based decision making.



# Implementing City Plans

*City Plan, City Action  
Plans & Key City  
Management Plans*

Departure Bay from Sugarloaf Mountain

## Highlights

- Advocated for new and expanded health care services and an improved facility at Nanaimo Regional General Hospital that meet the service standards of similar communities in the province. (IAP #177)
- In partnership with the Rick Hansen Foundation, three facilities were audited and accessibility deficiencies were addressed. (IAP #s 119,121,129)
- Began Phase 2 of the Westwood Lake Park project which will see improved access to beach and new accessible washrooms. (IAP #91)
- Partnered with Snuneymuxw First Nation to host the Junior All Native Tournament (JANT) 2023. (IAP #109)
- Provided 330 CleanBC Better Homes top-up rebates and supported 119 homes with Energy Assessments rebates and 12 homes with Woodstove Exchange Program. (OCP C1.1.5)
- Provincial funding secured to support the Woodgrove Area Plan project which will encourage residential developments in proximity to transit and services. (IAP #196)
- Launched the Community Environment Sustainability Project Grant and supported eight community led projects. (OCP C2.1.2)
- City worked with BC Housing to advance commitments and development investments for non-market housing including supportive units, shelters, complex care, navigation centre and social housing. (OCP C3 2.8 / IAP # 64, 65, 75)
- Worked on increasing housing options project and related new provincial housing requirements that together will expand secondary suites and encourage infill housing. (IAP #69).
- Facilitated the first annual Neighbourhood Association engagement event to learn the collective priorities of neighbourhoods. (IAP #198)
- Completed an implementation strategy to adopt upper steps of the BC Energy Step Code and introduce Zero Carbon Step Code for new buildings. (OCP C1.1.21)
- Increased accessible parking by Nanaimo Aquatic Centre by adding six spaces closer to the main entrance of building. (IAP# 99, 101)
- Completed utility maintenance cover project by Urban Design Roster artists Ay Lelum and Joel Good. (IAP #143)





# Social, Health & Public Safety Challenges

Invermere Beach

## Highlights

- Nanaimo Fire Rescue recruited, trained and operationalized 20 firefighters to staff one engine company.
- Completed the Nanaimo Youth Resilience Strategy, facilitated monthly steering committee meetings, and created a grant application process to allocate Building Safer Community funds to local organizations to prevent youth from engaging in gun and gang violence.
- Completed an extreme heat risk mapping study to understand populations disproportionately at risk. The study helped to form the Extreme Weather Response Strategy and Emergency Management program.
- Developed the City's Park Attendant Program. Ongoing work with Clean Team, Bylaw/Community Safety Officers and private security ensured safety and cleanliness in the downtown and City parks.
- Provided support to the Systems Planning Organization, as well as other community organizations such as the Reaching Home Community Advisory Board, Nanaimo Community Health Network and several BC Housing Community Advisory Committees. (IAP #63)
- Launched and provided facilitation to the Situation Table (Nanaimo Acute Response Table), which is a multi-agency team that helps front line staff from the public safety, health and social service sectors to identify vulnerable people and collaboratively and rapidly connect them to services before they experience a negative or traumatic event. (IAP #62)
- Facilitated the completion of health and housing initiatives funded through round one and two of the Union of BC Municipalities' Strengthening Communities grant funds including: scattered site pad rentals, installation of temporary fourplex units for Snuneymuxw community members, services to the City's vulnerable population such as a breakfast program, outreach services, enhanced community policing services, extreme weather services and portable toilets.
- Continued to fund and support the operation of a shower program to provide hygiene services for homeless community members.



# Maintaining & Growing Current Services

Colliery Dam Park

## *Highlights*

- Vancouver Island Emergency Response Academy (VIERA) completed and submitted Pro-Board re-accredited application.
- Improved Waste Materials Management efficiencies with upgrade to existing software system.
- VIERA developed and launched new provincial first responder program updates to enhance the role of first responders in pre-hospital care.
- VIERA's Fire Department clients increased by 20 per cent in 2023.
- Completed Inclusive Floating Bus Stops pilot project to trial and collected data regarding potential accessibility improvements.
- Improved asset utilization and lifespan with the implementation of the Corporate Asset Management System.
- Added staff resources for increased parks maintenance which include: conversion of two seasonal parks labourers to full time permanent parks labourers and the addition of two new Natural Area Technicians.
- Addition of newly established landscape maintenance areas to parks managed landscape maintenance contracts.
- The 2023 Concerts in the Park series ran from June 16 to August 16, 2023, and featured ten performances in six different City parks. The series drew large crowds and offered a diverse range of performances from alternative rock, jazz, folk, rap to psychedelic instrumental.
- The City of Nanaimo Culture Awards returned to an in-person format in 2023, with a gala event at the Port Theatre. Winners from the COVID-19 years were recognized and the community celebrated the 2023 recipients, Joel Good (Excellence in Culture) and Margot Holmes (Honour in Culture).
- Increased summer camp programming saw record numbers of registrations. There were 4,296 registrations in the community recreation summer camp program in 2023.





# Capital Projects

City views from Biggs Park

## Highlights

- Completed the Mary Ellen roundabout.
- Reduced the chemicals added to the water in aquatics centres to create a safer environment for patrons and staff while reducing operating costs.
- Completed the Harewood Mountain Bike Skills Park.
- Completion of Midtown Gateway street project Phase 2A.
- Completed upgrade of Lenhart Bridge.
- Conducted a formal re-assessment of the City's Records Management Program in order to develop metrics and quantify progress since the initial 2017 Records Management Program and Strategic Plan.
- Completed the Brechin dock and storage shed.
- Installed Maffeo Sutton welcome pole lighting.
- Nanaimo Fire Rescue acquired three industrial shipping containers in 2023 from Saanich Fire Rescue.
  - Configured into a training facility that was utilized for fire ground survival, rapid intervention training, search and rescue training, confined space rescue training and technical rope rescue training.
  - This new training facility has proven to be a valuable asset to the training programs and has been well utilized by fire department personnel.
- Addressed the Vancouver Avenue pipe burst.
- Enabled wired and WiFi internet connectivity for spectators, media and staff in the Stadium District.



# Communicating with the Community

Buttertubs Marsh

## Highlights

- Hosted Nanaimo Fire Rescue Fire Safety Open House at Fire Station 1, which included Bystander CPR demonstrations, smoke alarm education, BC FireSmart education and Fire Safety House tours.
- Launched the Acting for Climate Together (ACT) volunteer program with the Regional District of Nanaimo.
- Hosted an RCMP Open House which featured interactive booths including Tour De Rock and Crimestoppers.
- Completed the Design Commercial Downtown ReImagined public engagement.
- Established an Accessibility and Inclusion section on the City website according to new requirements under the Accessible British Columbia Act.
- Held eTown Hall for the 2024 – 2028 Financial Plan.
- Continued to support and work with other agencies and organizations on active mobility education and awareness efforts such as: GoByBike, Commuter Challenge and Active School Travel. (OCP C2.2.5 & C2.2.15)
- Parks, Recreation & Culture staff hosted a Job Fair at Nanaimo Aquatic Centre.
- Engaged with the public at the Commercial Street Thursday Night Market by hosting an information and activity booth throughout the summer.
- Recreation Coordinators performed community outreach at various events such as: wellness fair, Honouring Our Children hosted by Kw'umut LeLum, Rock VIU and a multicultural fair.
- Parks, Recreation & Culture staff worked with the Regional District of Nanaimo to complete a User Survey.
- Hosted "Artful Resilience", a public event in partnership with the Regional District of Nanaimo, the Nanaimo Art Gallery and Vancouver Island University that celebrated nature, art and sustainability.
- Conducted a public consultation process to present affordable housing initiatives to expand opportunities for infill housing in existing neighbourhoods and to expand opportunities for secondary suites and detached suites in the city.





# Governance & Corporate Excellence

Nanaimo City Hall

## Highlights

- Developed the 2023-2026 City of Nanaimo Strategic Framework, which reflects Council's key focus areas for their term.
- Secured a significant Provincial grant to conduct a Climate Hazard Risk study. This study informed the City of Nanaimo's Emergency Program planning activities and facilitated better planning for specific climate hazards that could lead to major emergencies or disasters that could impact the City.
- Increased the City's cyber security defenses by rolling out cybersecurity training to all staff.
- Developed the Electric Vehicle Recharging Bylaw.
- Conducted an Asset Retirement Obligation audit where all pre-1990 City facilities were assessed for hazardous materials. This will enable proper, safe and funded decommissioning of the assets at the end of their useful lives.
- Developed an online training series to fulfill the City's requirement, as part of the Privacy Management Program, to train all employees who have access to personal information or records or deal directly with the public.
- Renewed Officer Designation and Delegation of Authority Bylaw.
- Completed review of the Council Code of Conduct.
- Developed Council Support, Council Correspondence, Routine Release of "In-Camera" Decisions and Public Hearing Process Policies.
- Developed the Guiding Principles for Parks, Recreation and Culture fees, charges and rentals.
- Completed the 20-Year Investment Plan and Asset Management Plan update.
- Installed Avenue Intelligence pedestrian counters to gauge usage within the downtown and waterfront areas.
- Established and maintained tools to support efficiency and data-based decision making as it relates to issues management (inquiry tracking), collision rates and travel times.
- Updated the Building Bylaw to introduce the Certified Professional Program, an alternate building permit process for complex building projects.

# Financial Highlights

I am pleased to present the Financial Statements and Auditors' Report for the fiscal year ending December 31, 2023 for the City of Nanaimo. The statements have been prepared in compliance with Section 167 of the Community Charter, and in accordance with generally accepted accounting principles approved by the Public Sector Accounting Board.

In 2023, the City's financial position continued to strengthen with accumulated surplus exceeding \$1 billion. Investments in tangible capital assets make up the majority of the City's accumulated surplus balance (\$814 million). The remaining accumulated surplus is made up of funds held in operating reserves (\$90 million) and statutory reserve funds (\$104 million). A low debt servicing limit (12.3 per cent of limit at December 31, 2023) and dedicated financial stability reserves provide flexibility and help ensure the ongoing financial stability and fiscal health of City operations.

Revenues in 2023 were \$52.4 million higher than in 2022, and expenses increased by \$18.0 million. The largest expense increases were wages and benefits and contracted services. Wages and benefits related to public safety increased with the addition of twenty new firefighters to support the implementation of the new Fire Master Plan, and the first full year for twelve Community Safety Officers plus four Community Clean Team members that were added in 2022 as part of the Downtown Nanaimo Safety Action Plan. In addition, another twelve new full-time positions and one new part-time position were added to the remaining departments throughout the City to support service delivery.

## Looking Forward

The City continues to work towards improving its financial policies, processes and procedures to deliver high quality services for its current and future residents and businesses. Working collaboratively, the City is committed to continually improving its long term financial situation to ensure a strong foundation of financial governance.

Respectfully submitted,

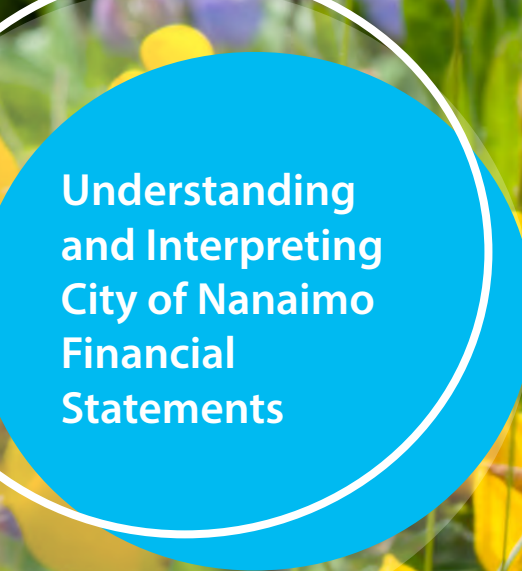
*Wendy Fulla*

Wendy Fulla, CPA, CGA  
Director, Finance

The above is an excerpt. To read the full Letter of Transmittal, view page 52 of the 2023 Annual Report at [www.nanaimo.ca/goto/annualreport](http://www.nanaimo.ca/goto/annualreport).

Financial data used to prepare this information is taken directly from the 2023 Financial statements for highlight purposes only. This information is presented in conformity with generally accepted accounting practices (GAAP). For a copy of the full 2023 Annual Report, including the Audited Financial Statements, go to [www.nanaimo.ca/goto/annualreport](http://www.nanaimo.ca/goto/annualreport).





# Understanding and Interpreting City of Nanaimo Financial Statements

Harewood Plains where Nanaimo's official flower is found (Lotus Pinnatus)

On an annual basis, the City of Nanaimo Financial Statements are prepared in accordance with provisions set out in the Community Charter and must comply with Canadian public sector accounting standards.

The condensed financial information presented in this report has been collected from the City of Nanaimo's 2023 Annual Report and is for highlight purposes only.

There are four main components to the City's Financial Statements:

## **1. Statement of Financial Position:**

This statement reports on the City's assets, liabilities and accumulated surplus at the end of each year. It gives the reader an indication whether or not the City has the necessary assets to provide services to its citizens in the future and meet its current financial commitments.

## **2. Statement of Operations:**

This statement reports on revenues, expenses and results of operations for the entire year.

## **3. Statement of Changes in Net Financial Assets:**

This statement reconciles the excess of revenue over expenses to the net financial assets (financial resources available to finance future transactions). Positive net assets are an indicator that the City is able to meet its liabilities and obligations out of existing assets and has resources to use in the future. Negative net assets (net debt) is an indicator that future resources are required to pay for past transactions events.

## **4. Statement of Cash Flows:**

This statement identifies where the City's cash came from and how it was used. It explains the change in cash and cash equivalents since the previous reporting period.

## **Notes to the Financial Statements**

The notes contain important information and explanations, some of which are required by legislation and regulation. They highlight various aspects and provide background information on the impacts of specific values in the Financial Statements.

## **Additional Details**

City Council is responsible for ensuring that the administration fulfills its responsibilities for financial reporting, internal control and risk management. To assist City Council with these responsibilities, a City Council appointed Finance and Audit Committee has been established.

The committee oversees the activities of the external auditors to help ensure the administration's accountability to Council. The committee reviews the audit plan, year-end audit results, summary of audit differences, the Independent Auditors' report and the management letter. To fulfill the City's provincially legislated audit requirements, the Committee engages the external auditor, KPMG LLP who carries out the audit of the City of Nanaimo's financial statements, in accordance with generally accepted auditing standards. The external auditors have full and unrestricted access to the Finance and Audit Committee to discuss their audit and related findings, as to the integrity of the City's annual Consolidated Financial Statements and related processes.

Council approved the 2023 City of Nanaimo Financial Statements at its meeting on May 6, 2024.

For more information, the 2023 Annual Report can be found at: [www.nanaimo.ca/goto/AnnualReport](http://www.nanaimo.ca/goto/AnnualReport).

**CITY OF NANAIMO  
STATEMENT OF FINANCIAL POSITION**

as at December 31, 2023, with comparative figures for 2022


	2023	2022
<b>FINANCIAL ASSETS</b>		
Cash and cash equivalents	\$ 129,049,911	\$ 118,484,793
Accounts receivable (Note 3)	31,988,407	25,872,621
Development cost charges receivable (Note 4)	618,339	1,171,250
Temporary investments (Note 5)	185,000,000	171,942,522
	<b>346,656,657</b>	<b>317,471,186</b>
<b>LIABILITIES</b>		
Accounts payable and accrued liabilities (Note 6)	59,896,616	53,605,730
Compensated absences and termination benefits (Note 7)	9,252,759	9,134,493
Deferred revenue (Note 8)	29,160,720	26,146,540
Deferred development cost charges (Note 9)	63,008,279	65,416,377
Debt (Note 10)	38,170,336	41,301,913
Asset retirement obligations (Note 11)	1,818,739	-
	<b>201,307,449</b>	<b>195,605,053</b>
<b>NET FINANCIAL ASSETS</b>	<b>145,349,208</b>	<b>121,866,133</b>
<b>NON-FINANCIAL ASSETS</b>		
Tangible capital assets (Note 12)	857,489,915	809,586,940
Prepaid expenses	2,222,224	1,902,378
Inventories of supplies	3,218,115	2,446,243
	<b>862,930,254</b>	<b>813,935,561</b>
<b>ACCUMULATED SURPLUS (Note 13)</b>	<b>\$ 1,008,279,462</b>	<b>\$ 935,801,694</b>

Commitments and contingencies (Note 14)

Contractual rights (Note 25)

Approved on behalf of the Council

  
\_\_\_\_\_  
Leonard Krog  
Mayor

  
\_\_\_\_\_  
Ian Thorpe  
Councillor



# CITY OF NANAIMO STATEMENT OF OPERATIONS

for the year ended December 31, 2023, with comparative figures for 2022

	2023 Budget (Note 16)	2023	2022
<b>REVENUES</b>			
Taxes	\$ 143,194,038	\$ 143,458,228	\$ 131,968,343
Payments in lieu of taxes	2,618,100	2,542,209	2,566,901
Taxation and payments in lieu (Note 17)	145,812,138	146,000,437	134,535,244
User fees and sales of services (Note 18)	53,299,598	56,123,095	51,868,373
Transfers from other governments-capital (Note 19)	24,931,575	24,460,056	4,500,541
Investment income	7,399,168	11,618,399	5,684,548
Development cost charges (Note 9)	19,378,578	11,489,965	5,099,130
Other revenue	12,852,834	11,001,832	9,123,003
Transfers from other governments-operating (Note 19)	6,542,887	6,678,240	5,460,889
Developer contributed assets (Note 12)	-	5,395,488	2,563,598
Building permits	2,185,000	2,243,113	2,597,818
Donations and contributions-capital	3,436,309	1,298,161	2,549,971
Regional recreation sharing	1,284,723	1,284,723	1,281,927
Property rentals	931,507	923,899	897,571
	278,054,317	278,517,408	226,162,613
<b>EXPENSES</b>			
Police	41,632,759	38,410,312	35,698,638
Parks, recreation & culture	39,515,287	36,674,448	34,073,266
Engineering & public works	46,446,892	35,938,910	33,847,190
Fire	24,878,508	24,672,218	21,870,468
Water	20,749,876	18,991,244	16,867,494
Development services	19,012,360	16,402,774	13,659,190
Corporate services	14,504,804	13,740,413	12,604,062
Corporate & business development	8,217,677	8,592,958	7,034,207
City administration	7,201,473	6,474,874	6,185,056
Sewer	7,229,881	6,141,489	6,222,215
	229,389,517	206,039,640	188,061,786
<b>ANNUAL SURPLUS</b>	48,664,800	72,477,768	38,100,827
<b>ACCUMULATED SURPLUS - BEGINNING OF YEAR</b>	935,801,694	935,801,694	897,700,867
<b>ACCUMULATED SURPLUS - END OF YEAR</b>	\$ 984,466,494	\$ 1,008,279,462	\$ 935,801,694

# Revenues

Revenues in 2023 increased to \$278.5 million. (2022 – \$226.2 million). The majority of the City’s revenue is generated from property taxes. In 2023, total taxation revenue was \$143.5 million representing 51.5% of the City’s overall revenue. The City’s second major source of revenue was user fees and sales of service at \$56.1 million. Sales of services includes recreation program fees and facility rental revenue from the Vancouver Island Conference Centre.

Other significant sources of revenue for the City are transfers from other governments and other revenue at \$32.4 million and \$14.2 million of overall revenue, respectively.

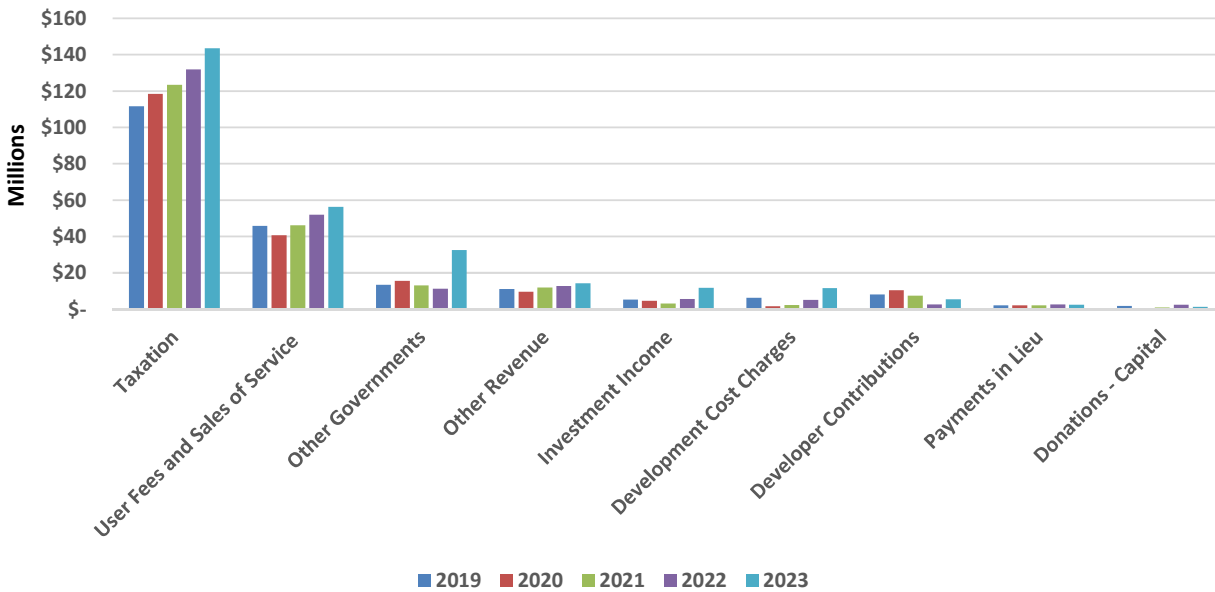
Other revenue includes revenue from business licences, building permits and property rentals.

Investment income increased from \$5.7 million in 2022 to \$11.6 million in 2023, which is due to continued interest rate increases.

The remaining sources of revenue for the City include development cost charges, developer contributions, payments in lieu of taxes and capital donations.

## Revenue by Source 2019-2023

Source: City of Nanaimo Finance Department



## Revenue by Function % 2023

Source: City of Nanaimo Finance Department





# Expenses

The City of Nanaimo has ten segmented expense areas: Engineering and Public Works, Police, Fire, Corporate Services, Parks Recreation and Culture, Development Services, City Administration, Corporate & Business Development, Sewer and Water.

Police accounts for the highest portion of the City’s overall expenses in 2023 at \$38.4 million. The City contracts the Royal Canadian Mounted Police to provide policing services in Nanaimo.

Parks, Recreation and Culture (PRC) accounts for \$36.7 million of the overall expenses. PRC maintains parks and open spaces, facilities, and provides recreational and cultural activities to enhance the quality of life for the citizens of Nanaimo.

Engineering and Public Works accounts for \$35.9 million of the overall expenses and includes the planning, design, construction, operation and maintenance of the City’s infrastructure in addition to the maintenance of fleet, cemeteries and the collection of waste and recycling.

Fire services accounts for \$24.7 million of the overall expenses. The fire department protects both citizens

and infrastructure through both prevention and timely response to emergencies.

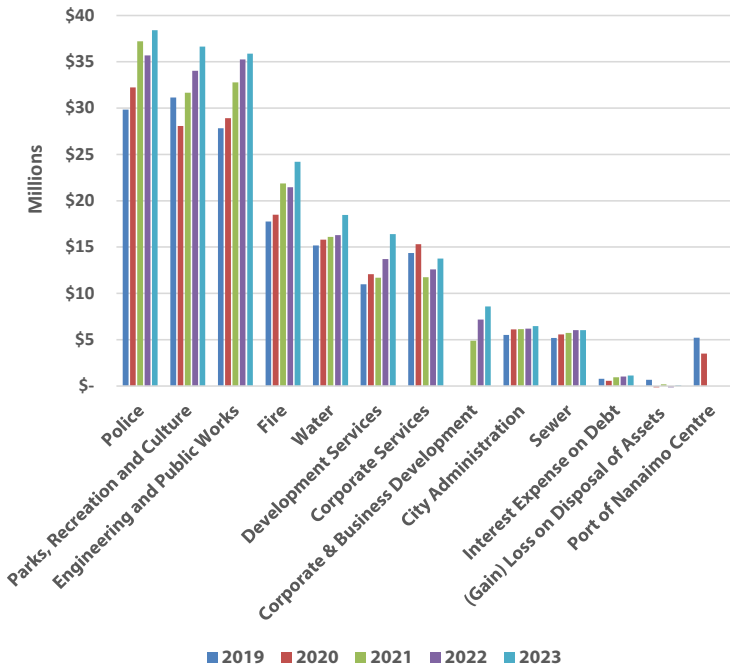
Corporate Services accounts for \$13.7 million of overall expenses and includes finance, information technology and grants in aid. Development Services includes permit and business licensing, bylaw enforcement, planning, building inspections, sustainability and environment and accounts for \$16.4 million of the overall expenses. Corporate and Business Development accounts for \$8.6 million of overall expenses and is responsible for real estate, economic development and overseeing the City’s external agencies.

Water and Sewer Services account for \$19.0 million and \$6.1 million of the overall expenses, respectively. City Administration accounts for the remaining \$6.5 million of overall expenses and includes the CAO office, legislative services, communications and human resources.

Overall expenses by object have seen steady increases over the past five years. This is largely due to annual union agreement increases and cost increases on both materials and supplies and contracted services.

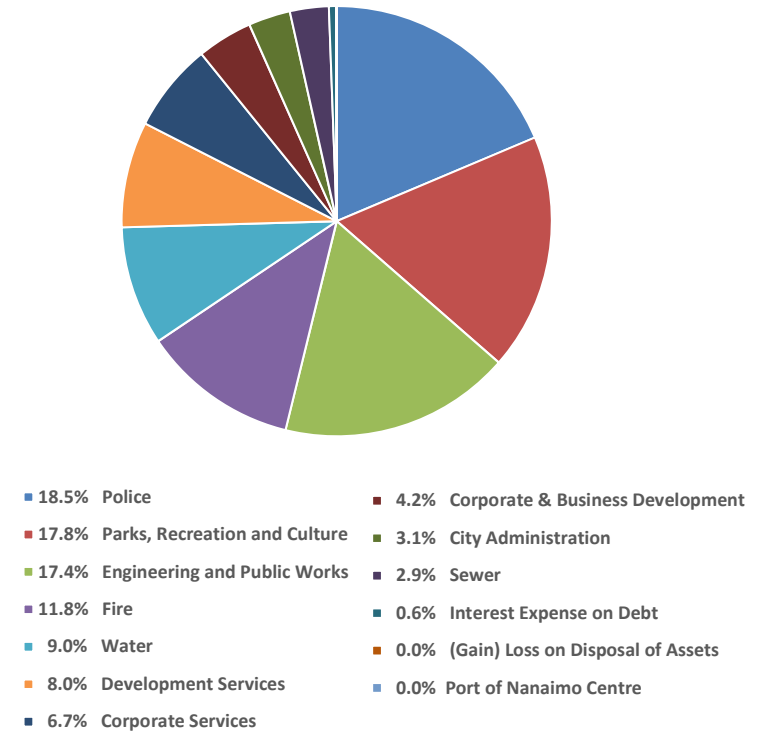
## Expenses by Function 2019-2023

Source: City of Nanaimo Finance Department



## Expenses by Function % 2023

Source: City of Nanaimo Finance Department

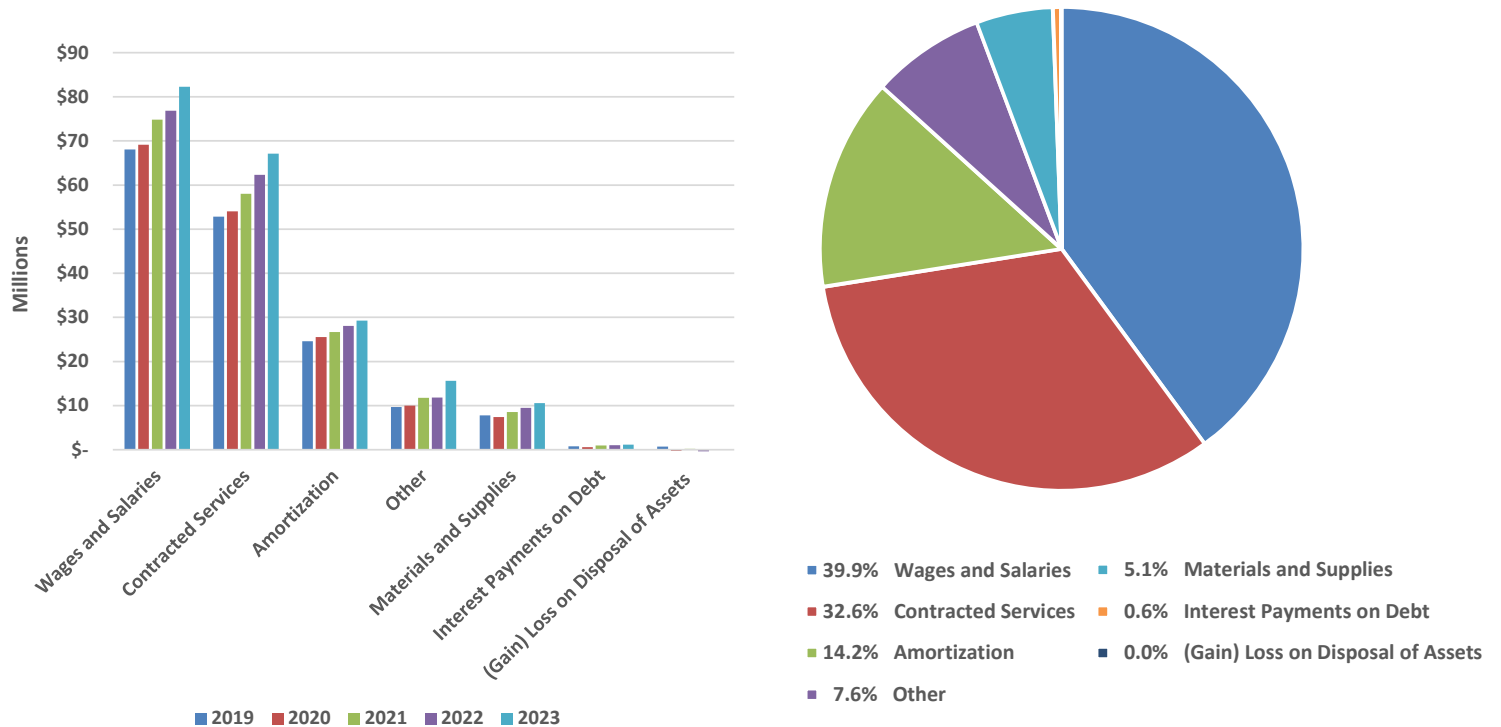




Rainbow over Saysutshun Island

## Expenses by Object 2019-2023

Source: City of Nanaimo Finance Department





# Annual Surplus

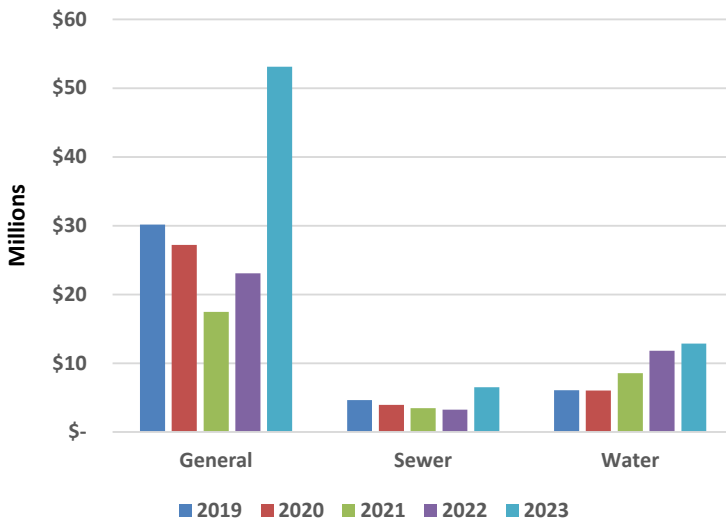
The City's 2023 combined annual surplus is \$72.5 million (2022 - \$38.1 million). This surplus can be further broken down into three operating funds - general, sewer and water. The 2023 general surplus is \$53.1 million, the 2023 sewer surplus is \$6.5 million, and the 2023 water surplus is \$12.9 million.

The accumulated consolidated surplus for 2023 is \$1.01 billion (2022 - \$935.8 million). Accumulated surplus represents the total amount that the City's assets exceed its liabilities.

Surplus for the Year	2019	2020	2021	2022	2023
General	30,161,202	27,208,341	17,452,746	23,076,549	53,104,189
Sewer	4,650,674	3,962,920	3,447,657	3,229,821	6,513,393
Water	6,078,000	6,017,756	8,564,364	11,794,457	12,860,186
<b>Total Surplus</b>	<b>\$ 40,889,876</b>	<b>\$ 37,189,017</b>	<b>\$ 29,464,767</b>	<b>\$ 38,100,827</b>	<b>\$ 72,477,768</b>

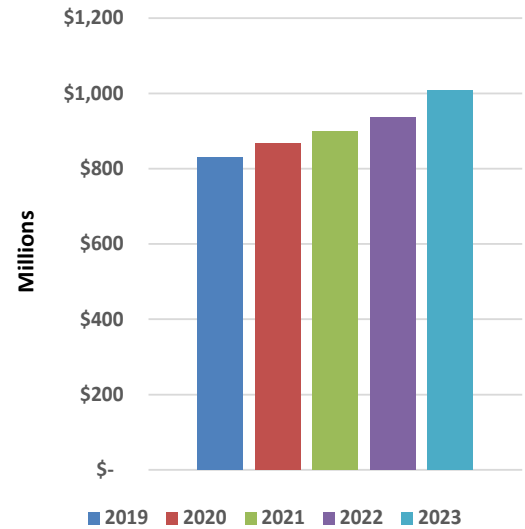
## Surplus for the Year (\$) 2019-2023

Source: City of Nanaimo Finance Department



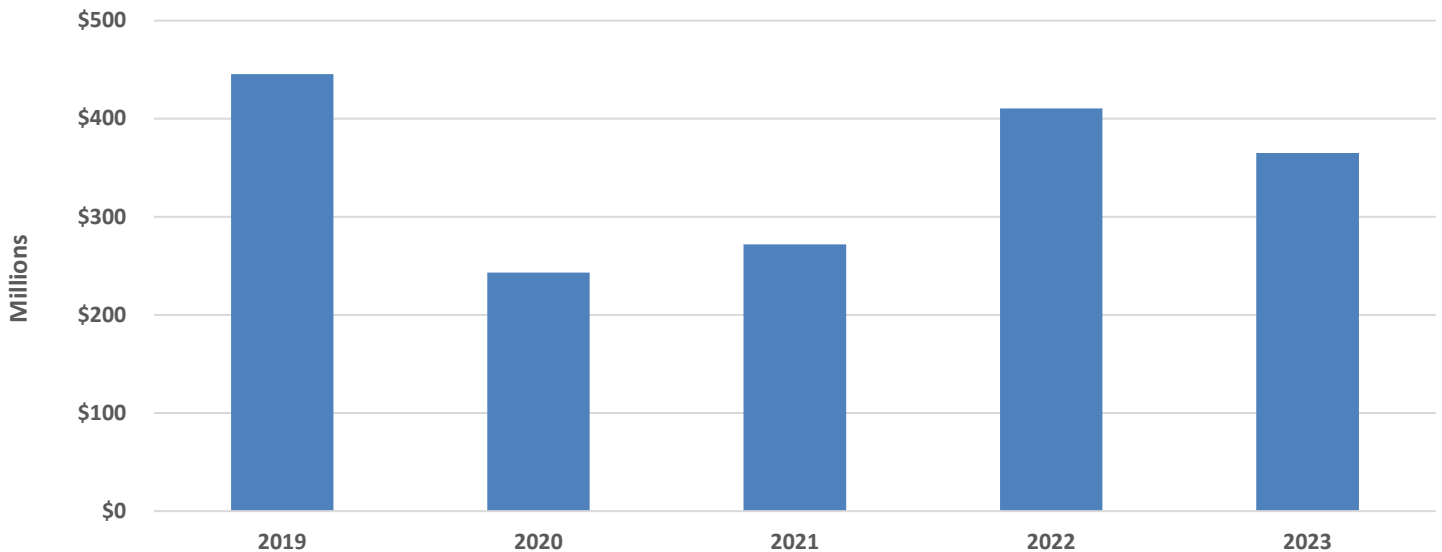
## Accumulated Consolidated Surplus

Source: City of Nanaimo Finance Department



## Total Value of Building Permits 2019-2023

Source: City of Nanaimo Finance Department

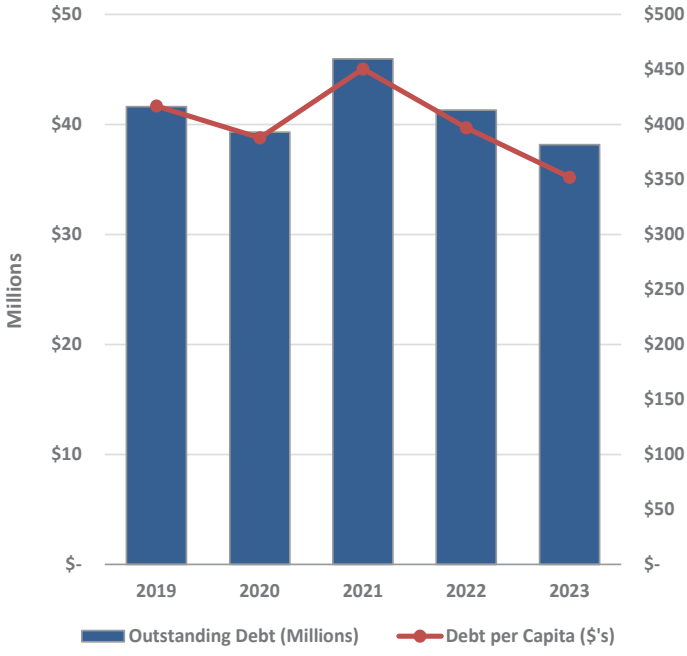




Looking Toward Downtown Nanaimo

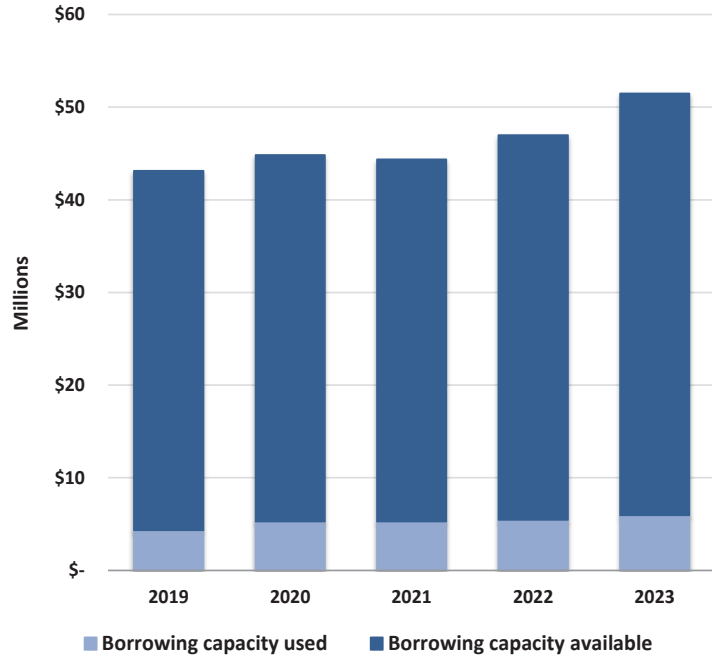
### Debt per Capita 2019-2023

Source: City of Nanaimo Finance Department

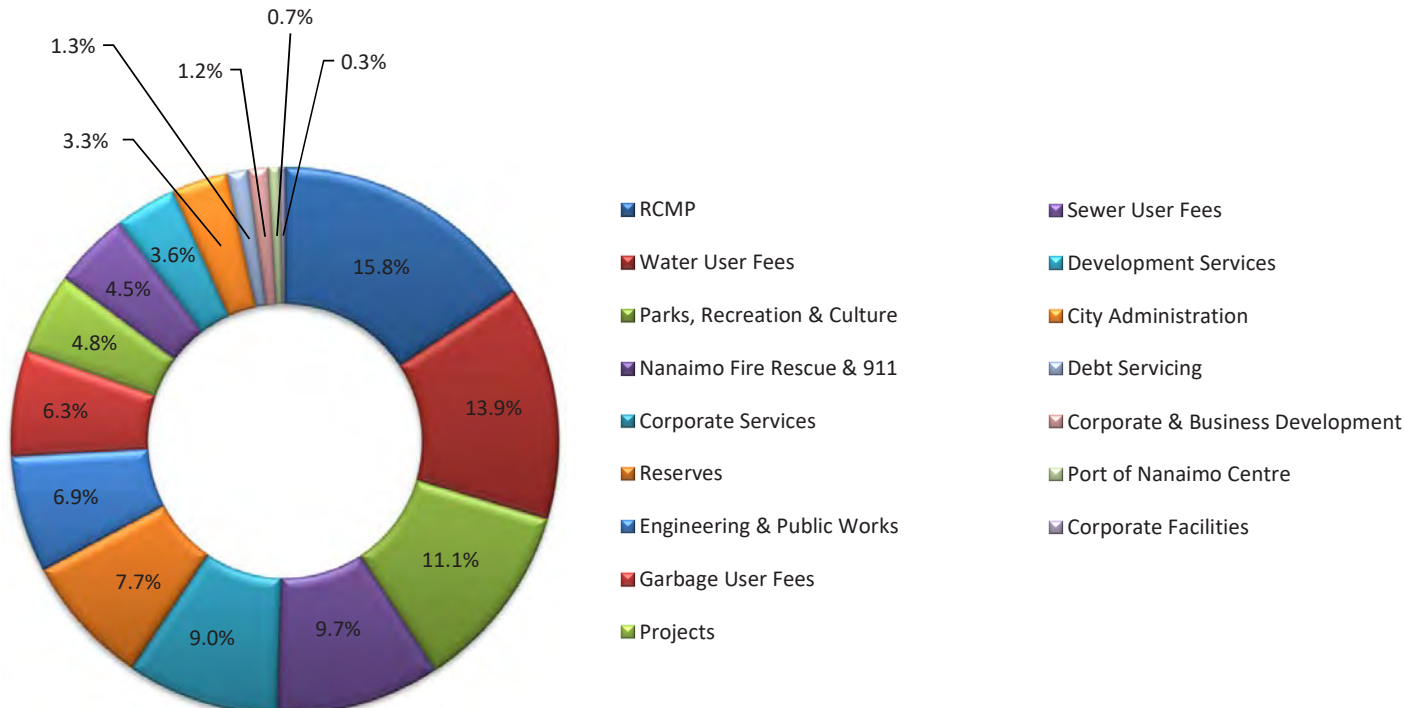


### Legal Debt Limit 2019-2023

Source: City of Nanaimo Finance Department



### 2023 Municipal Taxes & User Fees for a residential property with an assessed value of \$808,873





# Contact Information

## CITY HALL

455 Wallace Street  
Nanaimo, BC, Canada V9R 5J6  
250-754-4251

## HOURS OF OPERATION

Monday-Friday: 8:30 am - 4:30 pm

## MAYOR AND COUNCIL

mayor.council@nanaimo.ca  
250-755-4400

## OFFICE OF THE CHIEF ADMINISTRATIVE OFFICER

250-755-4401

## LEGISLATIVE SERVICES

legislative.servicesoffice@nanaimo.ca  
250-755-4405

## COMMUNICATIONS

communications@nanaimo.ca  
250-754-4251

## PAYMENT INFORMATION

collections.info@nanaimo.ca  
250-755-4415

## USER RATES

userrates.info@nanaimo.ca  
250-755-4416

## TAXES AND PROPERTY INFORMATION

property.info@nanaimo.ca  
250-755-4415

## PUBLIC WORKS

public.worksinfo@nanaimo.ca  
250-758-5222

## ENGINEERING

engineeringinfo@nanaimo.ca  
250-754-4251 EXT. 4230

## BYLAW

bylaw.info@nanaimo.ca  
250-755-4422

## NANAIMO FIRE RESCUE

fireinfo@nanaimo.ca  
250-753-7311 (non-emergency line)

## NANAIMO RCMP DETACHMENT

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## PARKS, RECREATION & CULTURE

parksandrecreation@nanaimo.ca  
250-756-5200

## PLANNING

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250-755-4429

## BUILDING

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# 2023 City of Nanaimo Annual Report

For more information on this report,  
please contact the Communications Department:  
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Nanaimo BC V9R 0E4  
Phone: 250.754.4251 • Fax: 250.755.4440  
This report can also be viewed and printed from  
[www.nanaimo.ca](http://www.nanaimo.ca)

Image: Strolling through Buttertubs Marsh